

Level 3 Award in Managing Conflict Management

Course Code: 247/HS/3/003

WHO REQUIRES THIS QUALIFICATION?

This regulated qualification is ideal for anyone who requires training in conflict management. It is appropriate for a wide range of sectors and is suitable for anyone who has a customer facing role, dealing with service users or the public. It is also a useful qualification for individuals who would like a better understanding of how to prevent conflict situations from arising and who would like to gain more confidence in being able to deal with conflict situations.

Why 24/7 Safety Training?

24/7 Safety Training is the leading provider of regulated compliance qualifications in the UK & Ireland, training thousands of learners every year.

We're extremely proud to be a recognised centre of excellence and offer industry-recognised qualifications that will enhance your career prospects.

LEVEL

3

Health & Safety

Fact Sheet



12-Hour Course



What does the qualification cover?

Topics include:

- ✓ Managing conflicts in the workplace
- ✓ Preventing conflict situations
- ✓ Dealing with conflict situations

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